

# MPK in Legnica implements IFS to streamline business processes



MPK in Legnica reorganized and streamlined public transport services that the company provides in Legnica and adjacent municipalities.

In order to manage its modern bus fleet in a more effective manner, in 2012 the company implemented IFS to provide ERP support for its operations.

## Diverse markets, specialist expertise

Before implementing IFS, MPK had been using several standalone tools to manage a number of areas of the company's operations.

The Board noticed the need to streamline business processes, in particular in the area of technical support services provided for its fleet of buses. In 2010, they decided to implement an integrated ERP system and started to search for an appropriate solution that would meet the industry-specific requirements of the city transport system.

"We were looking for a solution that would help us in our planning activities concerning maintenance tasks and material handling. Given the size of our fleet and the number of spare parts that we deal with, we were not able to handle all that without specialized IT tools," Janusz Dulik, technical and maintenance manager, proxy of MPK sp. z o. o. Legnica, says.

## Proven solution with right functionality and price

Following the tender procedure in which many ERP vendors took part, the contract was awarded to Advanced Business Solutions Sp. z o.o. (ABS), a business partner of IFS Poland who submitted a bid for the implementation of IFS.

The main reasons were the system's functionality and price. Another advantage was the ease with which it was able to integrate with specialized, industry-specific systems, e.g. fuel consumption or ticket sales reporting software.

"We needed an off-the-shelf, customized, proven maintenance management solution. We did not want to waste our time waiting for a tailored system.

## About MPK sp. z o.o. in Legnica

MPK sp. z o.o. in Legnica has been operating as a company since 1996. The company provides services in the scope of regular and special public transport (also for the disabled), vehicle roadworthiness tests (all types), parking, vehicle maintenance and repair, tire repair and replacement and advertising exposure. MPK handles 14 day urban bus lines, 2 suburban lines and 2 night lines. MPK in Legnica provides their service to over 14 millions of passengers a year. The company has a fleet of 67 vehicles all of which meet the Euro standard requirements for exhaust emissions. MPK in Legnica has 230 employees, including 130 drivers.

During a reference visit in one of the MPK companies, we also had an opportunity to see the maintenance system at work. The software proved very useful," Janusz Dulik recalls.

## Smooth implementation project

The agreement to implement IFS was reached in May 2011. Once the system had been prepared and verified, the launch preparation stage began. "We had three months to get to know the system and to train our staff. As for the technical department under my supervision, all the supervisors took part in the training sessions. Subsequently, they trained the rest of the team, including foremen, in the scope necessary to perform individual tasks," Janusz Dulik explains. "Our department completed the preparation tasks a month before deadline, so the system could go live."

The start-up of IFS took place on January 1st, 2012. The solution covers key business areas of the company: financials, accounting, HR, material handling, procurement and sales, maintenance and overhaul. IFS is currently being used by 50 users.

"Our cooperation with ABS consultants was very successful. The system works in a stable manner, which can be proved by the fact that we have not reported a single maintenance-related technical service issue so far," Janusz Dulik adds. "To sum up, the excellent product fit and perfect organization of the implementation project performed by ABS resulted in many benefits we can acquire."

## Better information flows, streamlined maintenance

By implementing IFS the company could streamline all its business processes. Key benefits are: real-time access to business data, support for financials and accounting, improved effectiveness of material handling, and streamlined repairs planning. Moreover, the systems proved very useful in providing support for bus ticket sales and other services. With IFS we are able to estimate operational costs for individual bus lines.

"In particular, the implementation has been beneficial for the technical department. It helped improve control of the maintenance and material handling areas. Now, we have access to real-time data concerning our spare parts stock levels. We know which parts we use up the most and we can plan our material requisitions more precisely on a yearly basis. Such possibilities result in real savings," Janusz Dulik concludes.

## Benefits seen using IFS

- Real-time access to business data
- Process automation of financials and accounting
- Improved cost control
- Improved material handling effectiveness
- Streamlined repairs planning
- Better cooperation with customers
- Streamlined document workflow

## Software

- IFS Financials™
- IFS Distribution™
- IFS Maintenance™
- IFS Human Resources™
- IFS Payroll™

## Find out more

Further information, e-mail [info@ifs.com](mailto:info@ifs.com), contact your local IFS office or visit our web site, [ifs.com](http://ifs.com)

