

Borr Drilling extends partnership with IFS Success services and adoption of IFS Cloud



After five years using IFS Applications, Borr Drilling has successfully completed a migration upgrade to IFS Cloud. The move includes engagement through IFS Success, providing full stack IT support and best practice business consulting.

Since 2018, Borr Drilling has been using IFS ERP to provide visibility of its international operations, to manage assets, and to monitor the condition and mission-critical maintenance of its fleet. Operating 24 shallow water jack up rigs, the company's offshore activities include drilling in the North Sea, the Middle East, West Africa, Southeast Asia, and North America.

Solveig Wagner, Business Application Manager at Borr Drilling, explains, "As a drilling company, our main objective is always to bring our people home safely. We use IFS to support this across our business, as well as managing our Asset Maintenance, Finance, Procurement and Logistics operations."

Mission-critical processes

With rapid implementation originally a key priority, in 2018 the company chose IFS Applications 9, featuring robust, industry-specific functionality for offshore drilling contractors. The IFS solution supports mission-critical business processes including enterprise asset management (EAM), onshore-offshore data replication, supply chain management, financials, and document management. Explains Wagner, "Working with the IFS team we were able to consolidate and successfully move from multiple systems to IFS Applications in under 6 months – a groundbreaking achievement considering the solution was live both onshore and across seven rigs within that timeframe," she says.

About Borr Drilling

Established in 2016, Borr Drilling is an international contractor providing offshore drilling services in shallow water for Oil and Gas supermajors and Exploration & Production companies. Operating a fleet of 24 modern jack up rigs in five regions, the company has eleven offices around the world and just under 3000 employees. Borr Drilling is listed on the Oslo Stock Exchange ("OSE") and New York Stock Exchange ("NYSE").

www.borrdrilling.com



Real-time visibility and control

Having access to accurate, real-time insight into the condition of the platform is critical for oil and gas drilling operations. Maintenance is also a high priority for rig operators as it is an important contributor to cost savings, uptime and smooth operations. IFS ensures that all critical assets are continuously monitored, enabling organizations to predict malfunctions or decreases in performance before any incidents occur. The solution lets Borr Drilling manage mission-critical maintenance, compliance certificates (such as SOX and ISO27001 information security), supply chain, and finance quicker and more efficiently, all in one integrated system.

Moving to IFS Cloud

In 2023, supported by IFS Success services, the company took the decision to upgrade to IFS Cloud, becoming the first organization in the oil and gas sector to pilot the new cloud-based platform. “We could see that to meet our future business needs, our current IFS platform would require costly and complex customizations,” says Wagner. “As a lean and agile business, our IT team is small, just three people. We recognized the enhanced standard functionality and configurability available within IFS Cloud would give us a better, future-proof software-as-a-service solution without adding complexity.”

Benefits achieved with IFS Cloud

- Integrated solution for enterprise asset management (EAM), maintenance, onshore-offshore data replication, supply chain management, financials, compliance and document management
- Site move and replication functions standard eliminating costly customizations
- Evergreen, agile, fully configurable solution
- Best practice and process improvement constantly driven by IFS Success
- Seamless adoption moving from IFS Application 9 to IFS Cloud



The inclusion of some specific features in the standard IFS Cloud setup was also attractive. “The site move capability was very important for us, as was data replication across our rigs, making both features more efficient and easier to support,” says Wagner.

Engagement with IFS Success

As part of the IFS Cloud implementation the company also subscribed to IFS Success services engagement framework. “As a lean company we only have limited IT resources in house. We wanted direct access to end user support, plus the ability to explore and embed best practice using IFS,” explains Wagner. “Our Success Manager works with us to understand our tactical and strategic goals, and, using best practice insight, pro-actively ensures that the way we use our IFS solution is delivering the best possible business value.

“Moving to IFS Cloud and the IFS Success service has given us the latest technology and capabilities within an evergreen software environment with full-stack IT support. Automation is a big part of our business, so we need a platform and applications that can adapt quickly and easily as our commercial needs change to meet new market opportunities and demands,” she says.

Building stakeholder trust

Wagner is mindful that the relationship with IFS is a close business partnership based on trust. “We very much see IFS as part of our own team. Providing value to our end users and SMEs demands a symbiotic relationship; we are co-dependent on each other to drive the best outcomes. Over six years IFS has organically built a very detailed understanding of our business processes. It can highlight specific areas we can use our technology to improve, which is invaluable,” she says.

Much of the IFS support and technical team is offshore, based in Sri Lanka. “We had the opportunity to visit the IFS Success team to introduce our business to them in person,” explains Wagner. “It was a really positive learning experience for all of us, especially since the IFS Success team is effectively our IT department, managing our often business-critical support cases.”



We need a partner that can drive us in the right direction and give us the informed advice we need. IFS Success, alongside IFS Cloud, does that.”

Solveig Wagner, Business Application Manager at Borr Drilling

Find out more

On average, businesses in the Energy, Utilities & Resources industry see a 48% increase in productivity within Procurement using IFS Cloud. Want to learn more about IFS Cloud? Visit ifs.com/cloud

