

One of the most important ways we earn and maintain customer trust is through certification. At IFS, we enable independent third-party providers to perform extensive security reviews and assessments and provide attestation reports—all based on recognized and established security frameworks.

The ever-growing list of security standards we comply with, for both civilian and defense industries, reflects our firm commitment to continuous improvement and customer data security.

## What certification have we achieved?

Our Information Security Management System (ISMS) is based on ISO 27001, bringing it in line with international best practice. We follow 27002 industry standards and our IFS Cloud is certified in accordance with ISO 27001:2013 by the British Standards Institution, who conduct on-going surveillance audits each year.

In order to further validate that our services comply with financial audit requirements and industry security best practice, we contract a recurring Independent Service Auditor Report covering the description of Controls Design for the IFS Cloud and IFS Success Services. The audit is conducted in accordance with two attestation standards:

1. The American Institute of Certified Public Accountants (“AICPA”) Statement on Standards of Attestation Engagements number 18 (SSAE18)
2. International Standard on Assurance Engagements (ISAE) 3402, Assurance Reports on Controls at a Service Organization, issued by the International Auditing and Assurance Standards Board

We are fully certified to ISAE3402/SSAE18 SOC 1 Type II, providing assurance to our customers that as a service organization, our internal controls are secure and comprehensive.

Additionally, we are fully certified to AICPA/ ISAE3000 SOC 2 Type II and both SOC 1 and SOC 2 reports cover a recurring 12 month period from October to September each year. They express the auditor’s opinion regarding the fairness of the presentation by IFS of the description of their processes for the IFS Cloud and IFS Success services and the suitability of the design of the controls to achieve the related control objectives in the description during the audited period.

## Scope of ISO and SOC certification

Our ISO 27001 certification covers the provision of IFS Cloud-based services. This comprises the 24x7x365 operation and support delivered to our customers globally by the IFS Cloud services team. At IFS, we always strive for transparency, so make the associated Statement of Applicability (SOA)—which details the applicable security controls applied to the service—available on request to our customers. Copies of all the reports and certificates we hold can be made available to our customers too, via a formal request.

Our SOC 1 Type I report covers IFS cloud-based services and IFS Success services comprising the following control areas:

- Cloud information security governance
- Cloud network and computer operations
- Cloud operational change management
- Backup and recoverability
- On-boarding of cloud customers
- IFS Success on-boarding
- Customer service governance
- IFS Success operational change management
- Logical access

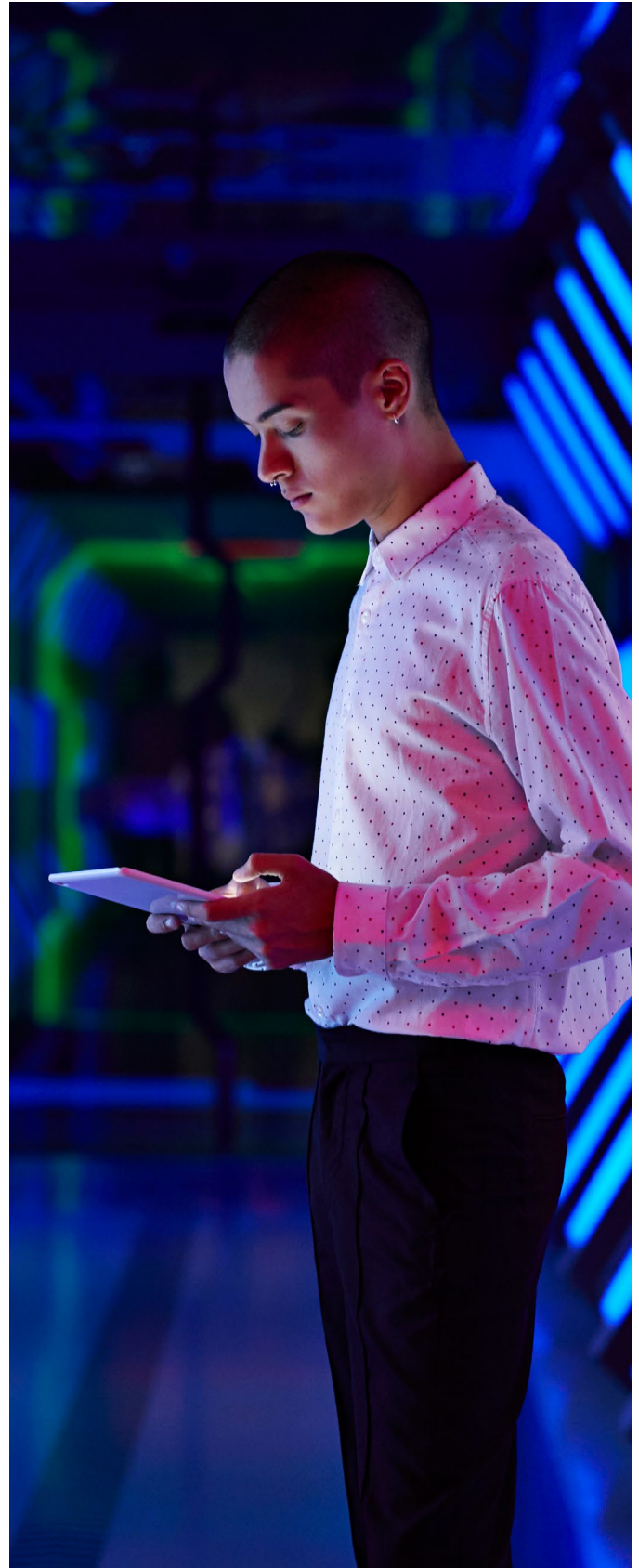
Our SOC 2 Type II report covers the common criteria controls along with the trust services criteria relevant to security, availability, confidentiality and privacy as applicable to both IFS Cloud and IFS Success services.

## Cloud Services for ITAR

Some of our customers are subject to International Traffic In Arms Regulations (ITAR) export controls, so need to fulfil operational compliance of any cloud-based services used. To enable our customer's ITAR compliance, our Cloud Services are available with optional enhanced service controls. By choosing this option, broader ITAR goals for operational and physical isolation can be met in the cloud.

Running on the Microsoft Azure Government Cloud platform, IFS Cloud Services for ITAR help to support key ITAR compliance objectives:

- **Location:** Azure Government is hosted in data center regions limited exclusively to Azure Government customers in the Continental United States
- **US persons:** Azure Government is operated by screened US persons
- **Assurance:** Azure Government offers additional contractual commitments regarding the location of stored data, as well as limitations on the ability of Microsoft personnel to access such data subject to ITAR



IFS develops and delivers enterprise software for companies around the world who manufacture and distribute goods, build and maintain assets, and manage service-focused operations. The industry expertise of our people and of our growing ecosystem, together with a commitment to deliver value at every single step, has made IFS a recognized leader and the most recommended supplier in our sector.

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