

CYFROWE SIECI MULTIMEDIALNE (CSMM) STREAMLINES PROJECT MANAGEMENT WITH IFS APPLICATIONS™



Polish-based Cyfrowe Sieci Multimedialne Sp. z o.o. (CSMM) was founded in 2004 by an experienced team from Zakład Telekomunikacji HSW S.A. As a part of complex IT deployments, the company offers various comprehensive ICT integration and optimization services. CSMM supports companies of all sizes, and the high competence level of its consultants and experienced technical staff enables it to effectively execute complex projects while maintaining high quality in the services it provides. The implementation of IFS Applications improved project management processes and increased operational effectiveness in warehousing and procurement.

FIRST, EFFECTIVE PROJECT EXECUTION

The key driver for implementing an Enterprise Resource Planning (ERP) system was to improve processes when managing multiple projects at numerous locations throughout the country. Other areas of the company's operation, which also required advanced management support solutions, were warehouse management, supply, finances, HR, distribution and document management.

"Previously, we'd used standalone solutions. For this reason, a lot of investment tracking data was delivered with a delay. In fact, it was impossible to introduce changes to projects on an ongoing basis," says Robert Szydłowski, CEO of Cyfrowe Sieci Multimedialne Sp. z o.o. He adds, "In our business, efficient work scheduling is of the utmost importance. Before implementing IFS Applications, we'd used a standalone software solution to schedule our projects, which made it difficult to manage the costs."

IMPLEMENTATION ON SCHEDULE

As a part of a pre-implementation analysis, CSMM carried out the necessary reorganization of their business processes in order to optimize and enhance its operations. "We decided to implement IFS Applications with its standard functionality, which would minimize the number of modifications we'd have to make," says Szydłowski.

The implementation was quick and took around 10 months. Execution of the project started in March 2013 and production deployment took place in January 2014. IFS Applications supports the execution of processes related to finance, distribution, project management, as well as HR and payroll.

ABOUT CSMM

Cyfrowe Sieci Multimedialne sp. z o.o. (CSMM) was founded in 2004.

The company is a supplier of comprehensive ICT solutions for Polish and foreign enterprises, as well as for public and local government institutions, and the private sector.

The company offers solutions that meet the high requirements of modern customers—from small and medium enterprises to large corporate ones. Extensive experience and a strong position in the ICT technology market guarantee a high level of service. www.csmm.pl



ABOUT THE PARTNERSHIP

Delegate IT Sp. z o.o., a Silver-level IFS partner, is part of the global IFS Partner Network and is entitled to sell, implement, and maintain IFS Applications on the Polish market. Their portfolio also includes comprehensive integration, outsourcing, and maintenance services in maintaining IT infrastructures in companies.

DELEGATE



“The implementation was a joint venture between our company and IFS. Due to the fact that Delegate IT, the company related by capital to CSMM, is an IFS partner in Poland, we were able to use our own competence during the execution of the project,” says Szydłowski.

EFFICIENT PROJECT MANAGEMENT, BETTER MATERIAL HANDLING

Successful implementation of IFS Applications helped to streamline the business processes and centralize data. As a result, it improved project management and logistics, as well as document handling and processing.



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The improvement of project management, logistics, and documentation reduced our costs by around 25%. Additionally, the implementation of IFS Applications reduced supply and warehouse management costs by 15% in the first quarter of 2014.

Robert Szydłowski, CEO, Cyfrowe Sieci Multimedialne Sp. z o.o.

With the new management features, CSMM can monitor processes in real time. This enables the company to handle tasks in a more efficient manner. Moreover, because the company can easily analyze the data gathered by IFS Applications, it can budget for new projects more precisely, which gives it an edge against the competition.

One of the significant benefits of implementing IFS Applications is the optimization of human resource management. “Now, we can precisely track individual time and attendance within executed contracts. With the information gathered by the system, we get real-time insight into the time the employees spend on carrying out specific tasks. We also know the cost of warranty service for contracts and paid repair services,” comments Robert Szydłowski.

Project execution control is performed in real time, enabling CSMM to respond quickly to potential delays or changes. Anytime, anywhere it can access the system for information on the status of a given project, make sure it is executed according to the agreed schedule and, if need be, make accurate decisions during its progress. As Szydłowski underlines, remote access to the system is particularly important due to the geographically dispersed structure of the company.

BENEFITS

- Process streamlining
- Data centralization
- Real-time access to management information
- Effective project management
- Better warehouse management
- Enhanced flow and processing of documents

SOFTWARE

- IFS Financials™
- IFS Distribution™
- IFS Document Management™
- IFS Human Resources™

For further information, contact Delegate at biuro@delegate.pl, or visit our web site, www.delegate.pl