# IFS List of Sub-Processors IFS Global ISMS







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## 1. IFS Affiliates

### 1.1. IFS Affiliates located in the EEA

Entity name	Reg no	Service description	Country
IFS Systems (Cyprus) Ltd	10001094A	Consulting/Support	Cyprus
IFS Danmark A/S	14 45 34 31	Consulting/Support	Denmark
IFS Finland Oy Ab	0721651-7	Consulting/Support	Finland
IFS France SA	B 320 508 229	Consulting/Support	France
IFS Deutschland Gmbh & Co KG	HR A 7045	Consulting/Support	Germany
IFS Italia S.r.l.	13188440153	Consulting/Support	Italy
IFS Benelux BV	17102305	Consulting/Support, R&D	Netherlands
IFS Norge AS	961073995	Consulting/Support	Norway
IFS Multiplus Solutions AS	961073995	Consulting/Support	Norway
Industrial and Financial Systems Central and Eastern Europe Sp. z o.o	0000046494	Consulting/Support	Poland
IFS Industrial and Financial Systems Poland Sp. z o.o.	45818	R&D, Support	Poland
IFS Applications Iberica, S.A.	ES-A82573429	Consulting/Support	Spain
IFS Europe AB	556139-5541	Consulting/Support	Sweden
IFS World Operations AB	556040-6042	Corporate Functions, R&D	Sweden
IFS Nordic AB	556248-4856	Consulting/Support	Sweden
IFS Sverige AB	556211-7720	Consulting/Support	Sweden
Torron Systems AB	556457-8960	Consulting/Support	Sweden
Vendimo Business Solutions AB	556400-2946	Consulting/Support	Sweden
Industrial and Financial Systems, IFS Schweiz AG	CH-020.3.032.813-6	Consulting/Support	Switzerland
Industrial and Financial Systems, IFS UK Ltd	3277022	Consulting/Support/ R&D	United Kingdom

### 1.2. IFS Affiliates located outside the EEA:

Entity name	Reg no	Service description	Country
IFS Americas Inc.	36-4314953	Consulting/Support	United
ii 67 tiriciicas iric.	00 4014000	Consulting/Oupport	States
IFS North America, Inc.	39-1292200	Consulting/Support	USA
Astea International, Inc	2493049	Consulting/Support	USA
IFS Aerospace & Defense Ltd	1968721	Consulting/Support/R&D	Canada
IFS Industrial & Financial Systems Canada, Inc.	407396-7	Consulting/Support	Canada
IFS Middle East FZ LLC	19443	Consulting/Support	United Arab Emirates
Application Software IFS South Africa (Pty) Ltd	1999/008952/07	Consulting/Support	South Africa



Entity name	Reg no	Service description	Country
IFS Japan inc	0199-01-009361	Consulting/Support	Japan
IFS R and D International	PV 15891	R&D, Support	Sri Lanka
(Private) Ltd			
Industrial & Financial	PB 1313	Consulting/Support	Sri Lanka
Systems Sri Lanka Ltd			
Industrial & Financial	PB 1274	R&D, Support	Sri Lanka
Systems R&D Ltd			
IFS Research and	PV 14786	R&D, Support	Sri Lanka
Development (Private) Ltd			
IFS Solutions Asia Pacific	199101628D	Consulting/Support	Singapore
Pte Ltd	199101020D	Consulting/Support	Sirigapore
IFS Australia Pty	98088889703	Consulting/Support	Australia
IFS Zealand Pty Ltd	84-936-642	Consulting/Support	New
II 3 Zealand I ty Etd	04-930-042	Consulting/Support	Zealand
IFS Solutions India Pvt Ltd	55-49761	Consulting/Support	India
IFS Solutions Singapore	200514639D	Consulting/Support	Singapore
Pte Ltd	200314039D	Consulting/Support	Sirigapore
Astea Astea Israel Ltd	no 51-195654-2	Consulting/Support/R&D	Israel
LatinIFS Tecnologia da	35.226.370.061.	Consulting/Support	Brasil
Informação Ltda			

# 2. Global Third-party Sub-processors

## 2.1. Global Third-party service providers located in the EEA

Entity name	Service description	Country
Pagero	eInvoicing Service Provider	Sweden



### 2.2. Global Third-party service providers located outside the EEA

Entity name	Service description	Country
Microsoft Corporation	Cloud platform services	Datacenter location will be specified in the contract with customer
Logicalis, Inc.	IFS regional hosting provider	USA
Virtusa Corporation	IFS Cloud services	USA
Pro V International	Consultancy services, Support	Global
Accenture Services Private Limited	Consultancy services, Support	India
TATA Consultancy Services Limited	Consulting services	Global
ServiceNow	Support platform	Global
SABA	Learning Management System	Global. Processing in USA and Netherlands

# 3. Third-Party Software and Software as a Service Providers

Entity name	Service description	Country
HelpLightning	Software as a Service	USA
ESRI	Mapping and spatial analytics software	USA

**Important Note:** Other sub-processors specific to the performance of a customer contract may be identified in contract documentation e.g. ordering documents or statements of work.



### **Document Revision History**

Rev.	Date	Owner	Remarks
1	25.05.2018	Richard Rogers	Original Issue
2	26.04.2019	Richard Rogers	Annual Review
3	15.06.2019	Richard Rogers	Alignment with changes in the organisation
4	31.10.2019	Richard Rogers	Alignment with changes in the organisation
5	21.04.2020	Richard Rogers	Annual Review
6	01.06.2020	Richard Rogers	Alignment with changing sub-processor arrangements
7	22.02.2021	Richard Rogers	Annual Review and new branding change

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### **Review & Amendment**

This document is reviewed on an annual basis and updated with evolving internal and external requirements and supplier arrangements. This document is subject to change without prior notice and such changes will be performed in accordance with IFS change management processes.



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IFS develops and delivers enterprise software for customers around the world who manufacture and distribute goods, maintain assets, and manage service-focused operations. We offer applications that enable companies to respond quickly to market changes and use resources in a more agile way to achieve better business performance and competitive advantages. IFS's products are known for being user friendly, modular in their design and flexible enough to support the customers in their way of working according to their established processes.

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