

Stockholm Exergi: A wall-to-wall ERP and EAM implementation on IFS Cloud, with IFS Success within one year



New IT organization supports longer term business strategy

Stockholm Exergi is Stockholm's energy company. All day, every day, Stockholm Exergi ensures that the fast-growing region of Stockholm has access to heating, cooling, electricity, and waste management services. The company helps make Stockholm an attractive and more sustainable place with the potential of being the world's first climate-positive capital city.

More than 800,000 Stockholmers and around 400 locations—including hospitals, data centres, and other private and public sites—are connected to Stockholm Exergi's network.

Stockholm Exergi began working with IFS in early 2021, after it was sold to a consortium of European investors. Under the old ownership, Stockholm Exergi had to share IT services, using a multitude of legacy systems and an IT model that was not well suited for Exergi operations. The acquisition was the perfect opportunity for the company to modernize its IT and data infrastructure.

Today, Stockholm Exergi is a standalone IT organization, with IFS serving as the platform to support systems across finance, supply chain, HR, project management, asset management, and maintenance. The company developed a new environment, transitioning users and applications, and working in partnership with IFS to help close the gaps between existing systems and those the company wants to use moving forward.

A collaborative partnership

Although stable for many years, the energy sector has seen increased volatility due to global warming, geopolitical factors, and the transition to green energy which has led to rising fuel prices and difficult supply chains. As a result, the sector is undergoing fundamental change.

To protect and grow its market share, Stockholm Exergi is aiming to become an energy partner to new and existing customers, expanding its portfolio with competitive and sustainable products while broadening its services scope. To achieve these goals, the company required a stable, cloud-based ERP.

About Stockholm Exergi

Stockholm Exergi is Stockholm's energy provider. Using resource-efficient solutions, the company ensures that the growing Stockholm region has access to electricity, heating, cooling and waste services. Stockholm Exergi provides heat to more than 800,000 Stockholmers and its 3,000-kilometre-long district heating network forms the basis for the societal benefits that it creates together with customers and partners.



How will IFS help Stockholm Exergi succeed?

Stockholm Exergi's IFS implementation provides the business with the modern IT and data architecture it needs to evolve its business model and exceed its strategic objectives. "Success is very important to us," stated Renström. "IFS is a good partner and we trust them to help us deliver on our moments of service."

With a new IT organization and a large scope of work, Stockholm Exergi needed help to implement and drive the project. Starting with a pool of 10 vendors, the company selected IFS based on its proven track record of managing complex implementations while working collaboratively in partnership with its customers.

“IFS will be our core partner, ensuring we have a functional platform and allowing us to focus on strategic and tactical conversations,” stated Jimmy Renström, CIO, Stockholm Exergi. “Leadership can concentrate on the next business case, supported by a more professional roadmap.”

Stockholm Exergi is also leveraging IFS Cloud EAM to support asset design and engineering. The platform provides important capabilities including asset data management and integration, equipment data sheets, commissioning packages, procurement, material management, mechanical completion, punch lists, and other asset design necessities.

Continuous improvement

Stockholm Exergi is focusing on data as well as the technology. No longer limited to information from core processes and data objects, the company also leverages connected devices, customer installations (IoT), production sites, operational, and other sources. This data-centric model supports “data to information and information to knowledge” workflows, ensuring the company drives continuous improvement across the operation. The ERP platform serves as an important piece in the information puzzle as it hosts important data objects.

Stockholm Exergi is investing in the long term, implementing an IFS Success engagement to transition from post-launch hyper-care to ongoing support for its 24/7/365 operation. This provides the company with:

- A well-defined governance structure to manage IT and data architecture over time
- Continuation and stability of services, including ongoing support as the company learns and optimizes the technology
- Assistance with system configurations where the company lacked competence
- Extracting full value from the investment, maximizing the benefits of IFS Cloud ERP, pushing boundaries, and learning from what others are doing

Benefits achieved with IFS

- Contributes to sustainability goals with precise asset management capabilities
- Optimizes business analytics and informs strategic business decisions by consolidating data across the operation and beyond
- Supports introduction of new products and services to reposition the company as a primary energy partner
- Satisfies an ambitious merger and acquisition (M&A) implementation timeline
- Optimizes value from the investment with IFS Success for a strong and enduring partnership

“IFS serves as an important component within our IT and data architecture landscape, hosting core processes and data assets so we can address cost, efficiency, and automation.”

Jimmy Renström, CIO,
Stockholm Exergi

Find out more

Further information contact your local IFS office or visit our web site, ifs.com

