

MPK IN LEGNICA IMPLEMENTS IFS APPLICATIONS™ TO STREAMLINE BUSINESS PROCESSES



Miejskie Przedsiębiorstwo Komunikacyjne (MPK) in Legnica provides public transport services in the city of Legnica and adjacent municipalities. The company operates 15 day urban bus lines, two suburban lines and two night lines. MPK in Legnica prioritizes the safety and comfort of passengers, successively replacing the fleet with modern buses that are both safe for passengers and environmentally friendly. The implementation of IFS Applications™ increased efficiency and streamlined transport services provided for over 14 million passengers a year.

INTEGRATION OF IT SYSTEMS NEEDED

Before implementing IFS Applications, MPK had been using standalone tools to manage a number of areas of the company's operations.

The Board noticed the need to streamline business processes, in particular in the area of technical support services provided for its fleet of buses. In 2010, they decided to implement an integrated ERP system and started to search for an appropriate solution that would meet the industry-specific requirements of the city transport system.

"We were looking for a solution that would help us in our planning activities concerning maintenance tasks and material handling. Given the size of our fleet and the number of spare parts that we deal with, we were not able to handle all that without specialized IT tools," Janusz Dulik, Technical and Maintenance Director, Proxy of MPK sp. z o.o. in Legnica, says.

PROVEN SOLUTION WITH RIGHT FUNCTIONALITY AND PRICE

Following the tender procedure in which many ERP vendors took part, the contract was awarded to InfoConsulting, a partner of IFS Poland who submitted a bid for the implementation of IFS Applications.

The main reasons for purchase were the system's functionality and value for money. Another advantage was the ease with which it was able to integrate with specialized, industry-specific systems, e.g. fuel consumption or ticket sales reporting software.

"We needed an off-the-shelf, customizable, proven maintenance management solution. We did not want to waste our time waiting for a tailored system. During a reference visit in one of the MPK companies, we also had an opportunity to see the maintenance system at work. The software proved very useful," Janusz Dulik recalls.

SMOOTH IMPLEMENTATION PROJECT

The agreement to implement IFS Applications was reached in May 2011. Once the system had been prepared and verified, the launch preparation stage began.

ABOUT MPK IN LEGNICA

MPK sp. z o.o. in Legnica has been operating as a company since 1996. The company provides a range of services for both regular and specialized public transport, (including for the disabled), vehicle roadworthiness tests (all types), parking, vehicle maintenance and repair, tire repair and replacement and advertising exposure. MPK handles 15 day urban bus lines, 2 suburban lines and 2 night lines. MPK in Legnica provides their service to over 14 million passengers a year.

www.mpk.legnica.pl



ABOUT THE PARTNERSHIP

InfoConsulting Sp. z o.o., a Platinum-level IFS partner, is a consulting company specializing in delivering comprehensive services in consulting, IT systems implementation and customer support. InfoConsulting is a part of the global IFS Partner Network and is entitled to sell, implement and maintain IFS Applications on the Polish market.



We had three months to get to know the system and to train our staff. As for the technical department under my supervision, all the supervisors took part in the training sessions. Subsequently, they trained the rest of the team, including foremen, in the scope necessary to perform individual tasks,” Janusz Dulik explains. “Our department completed the preparation tasks a month before deadline, so the system could go live.”

The start-up of IFS Applications took place on January 1st, 2012. The solution covers key business areas of the company: finance, accounting, HR, material handling, procurement and sales, maintenance and overhaul. IFS Applications is currently being used by 50 users.

“Our cooperation with InfoConsulting consultants was very successful. The system works in a stable manner, as evident by the fact that we have not reported a single maintenance-related technical service issue so far,” Janusz Dulik adds. “To sum up, the excellent product fit and perfect organization of the implementation project performed by InfoConsulting resulted in many benefits realized.”



“Now, we have access to real-time data concerning our spare parts stock levels. We know which parts we use up the most and we can plan our material requisitions more precisely on a yearly basis.

Such possibilities result in real savings.

Janusz Dulik, Technical and Maintenance Manager, Proxy of MPK sp. z o. o. in Legnica

BETTER INFORMATION FLOWS, STREAMLINED MAINTENANCE

By implementing IFS Applications the company could streamline all its business processes. Key benefits are: real-time access to business data, support for financials and accounting, improved effectiveness of material handling, and streamlined repairs planning. Moreover, the systems proved very useful in providing support for bus ticket sales and other services. IFS Applications enables MPK to estimate the operational costs of each communication line.

“The implementation helped improve control of the maintenance and material handling areas. Now, we have access to real-time data concerning our spare parts stock levels. We know which parts we use the most and can plan our material requisitions more precisely on an annual basis. Such possibilities result in real savings,” Janusz Dulik concludes.

BENEFITS

- Real-time access to business data
- Process automation of financials and accounting
- Improved cost control
- Improved material handling effectiveness
- Streamlined repairs planning
- Better cooperation with customers
- Streamlined document workflow

For further information, contact InfoConsulting at info@infoconsulting.pl, or visit our web site, www.infoconsulting.pl